We need to know why SVRS and Dlink not join together for me to call my friend dlink but it wont let me contact my freind dlink with my SVRS.

Also when I call dlink vrs ...Sorenson vrs wont let me contact dlink vrs ...it said I must use Sorenson vrs to call. Please explain why

And dlink friends have use IP address which I use Phone nbr to call with sorenson friends..why different?